

4. If you answered 'no' to question 3, what information are you looking for?

1. I would like to see a search area on the first page and easier more obvious areas that lead you directly to the sign on for blackboard
2. Committee Information
3. I've been told by prospective students that some department's websites do not clearly outline a program overview (courses, credits, and timeline).
Ex: How about having a link to "Academic Programs" on our main page and then when you click on it going straight to the alphabetized listing rather than having an intermediary page. Delete the extra steps!!!!
4. Too much info in PDF form. How about a campus map in html?
5. nursing advising sessions
6. the library link
7. EBSCO and NYTimes Historical Had to call library

5. What do you like most about our site?

1. [No Answer Entered]
2. colors

6. What do you like least about our site?

1. I can't find information about international students or ESL easy
2. I do not like that the library is not accesible on the home page. I think that it would also be helpful to future employees to have a link to HR on the home page. I do not like that the links to "about us", "bookstore", etc. are directly below the "faculty/ staff" link on the home page- that is confusing... it was different and better when the new website was first online. I also wish that the "cougartrax" link was more visible.
3. Library NOT on main page! It's a tremendous asset to the College and should be more readily available.
4. too busy; perhaps too many links that I don't use regularly makes it so. It (the link list on the right) just doesn't appear soft and easy on the eyes to read. I wonder if a different font would help with this?
5. I don't like the fact that there is not a link on the home page to athletics. Our sports programs rely on the website for recruiting and giving information to prospective student/athletes. It is not easy to get to the athletics webpage.
6. Unnecessarily awkward access to three pages: GroupWise, the library, and the CCC search engine. Also, the rotating pictures on the welcome page are almost exclusively female, and the only recent picture of a male student, as I recall, is of a welder. Males take regular college classes -- why are they so invisible to the camera? I notice this oddity each time I access the welcome page.
7. I appreciate the changes over the last few years. They have made the program easier to navigate.
8. There should be more obvious buttons for frequently used links, such as Cougartrax and esp. the library
9. See question 4. Too many steps to find the info I'm looking for.
10. Cluttered look. Too many fonts, colors, buttons scattered around each page. I'm a computer programmer, and look at web sites all day. CCC could be improved upon. For example there are brief snippets of a story on

the left hand side of the pages (sometimes the bottom area too). They are blue in color signifying a link, however they are not actual links to anywhere. They are "teasers" enough info to generate interest in the subject, but nothing else. e.g.

Also, the CougarTrax link should be bigger...it's the smallest font on the main page, but probably the most used by faculty and students. Should also open in it's own window. You leave the ccc site altogether when you go into cougartrax...no easy to find link to go back to ccc main page. Also "groupwise" button is way to small. Make the commonly used functions POP off the page!

11. too much information; too many options; too many clicks to find things; not clear; cluttered
12. Using the search window, I do not find that the places I am looking for are easily brought up.
13. Poor site organization. Hard to find what I am looking for. Too many clicks to find information.
14. Go box, i.e. Go to CougarTrax, Go to Blackboard

7. What would you like to see improved on our site?

1. find department information more easy
2. I think that the site was laid out better when it was initially posted. See above for improvement suggestions.
3. See #6.
4. I like the alphabetical department listing link the best. I'd like to see that in a more visible position on the first page.
5. Easier access to athletic website and pictures of our sports teams filtered on the front page with the other pictures around campus
6. Provide links from the home page to the following CCC pages: GroupWise, the library, and the CCC search engine. These three tools should be immediately accessible. They are currently nested in other pages which makes it unnecessarily complicated to access.
7. As above
8. See question 4.

I have actually talked to 2 prospective students who decided to attend PCC's Horticulture program because CCC's Horticulture website did not clearly and straightforwardly outline the basic program requirements, while PCC's website did. That says a lot!!!!

9. I would like to see an easy to navigate directory that shows all staff, including PT faculty, with both telephone numbers and office locations.
10. see above answer. Questions 6, 7, 8, and 10 are rather redundant.
11. More intuitive search

Out of date information deleted

12. On the old site, there was a separate Cougar Trax icon with the Cougar paw.

I really like the changing pictures of students - don't change that.

13. Library link on college home page. No other college is *ever* missing a link to the library from the institution's home page.
14. Library link on opening page.

8. What other information would you find helpful on our site?

1. Why not market our academic courses on the "future students" page? The subjects we teach are interesting enough to brag about! Why not tell future students about them?
2. A direct link to Advising and Counseling on the first web page!

Direct links to specialty programs like the Business Development Center.

3. Library link on the first page

4. A direct link to the library on the home page would be great! For example, this link could be located in the righthand column (along with Cougartrax link, etc.)

Also, the current academic calendar should be easier to find. A direct link on main page would be great (instead of having to download pdf of current course catalog).

5. CougarTrax and Blackboard

10. Additional Comments:

1. It is certainly better than the old website, but it still needs improvements.

2. thanks for asking

3. Thanks for asking.

4. The calender feature is nice.

5. Overall nice site

6. I like our website.

Good job!

7. Thank you for conducting useability.